

# Protect your Investment

## Mechanical Devices Service Offering



**Warranty:** Mechanical Devices offers an extended warranty and service plans to protect your investment and extend the length of your coverage.

**Calibration:** A fully calibrated instrument is essential for certainty in your measurements. Our calibration programs are designed to provide you with the confidence that your instruments are performing accurately.

### Service Offering options: MaxTC / FlexTC systems

#### Warranty Extended -

Complete system coverage effectively extending the current warranty agreement past the first year, for an additional twelve (12) months

**Calibration Only** – Calibration does not include Warranty.

1. Calibration to documented specifications using test equipment traceable to National Institute of Standards and Technology (NIST).
2. Calibration stickers are affixed to the unit
3. Every compliant calibration will be accompanied by a calibration certificate
4. Calibration at customer site **or** at MD plant (Deliveries are customer's liability).

**Warranty & Calibration** – as per specified in above points.

**System Upgrade** – Bringing the System up to the latest up-to-date improved hardware and software development. Replacement of wear out parts (Deliveries are customer's liability).

**Plunger upgraded/replacement** – Applies after first year warranty concluded

1. NG plungers from Old Generation.
2. Repair existing plunger
3. New warranty for (12)months (Deliveries are customer's liability).

- ✓ **Value.** Provide repair and calibration System Service plus a year's warranty at an attractive price.
- ✓ **Upfront Fixed Costs.** Budgeting made simple. No need to procure additional funding for annual calibration or repairs. Guarantees your costs are fixed no matter what happens to parts or labor prices in the future.
- ✓ **Optimal Data Accuracy.** Regular calibration is the best way to ensure optimal data accuracy during critical DUT projects.
- ✓ **Trouble-free Operation.** Ensures you will have a quality thermal testing system for years to come.
- ✓ **Parts and firmware upgrades.** Improvements are implemented to our systems on an on-going basis Upgrade Systems ensures your system is up-to-date.
- ✓ **Quality.** We meet or exceed our customers' needs and expectations through continual improvement of our processes, products and System Services. Our Quality System is registered to ISO 9001
- ✓ **Technical Expertise.** Our experienced repair technician's check, test, calibrate and repair our systems with unparalleled precision